



IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 56,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers. Thus, we want to let you know about proposed rate changes.

Annual Base Rate Charges: Case No. 26-1298-TF

By Order dated August 7, 2026, the Vermont Public Utility Commission ("Commission") approved an increase of 0.61% to the Daily Access and Distribution Charges. The effective date for this change will be for bills rendered on or after November 1, 2026.

Purchased Gas Adjustment: Case No. 26-1733-TF

On August 27, 2026, VGS filed a request with the Commission for a decrease in the Natural Gas charge of 6.0%, which results in an overall firm rate decrease of 1.84%. The effective date of this change is dependent on the regulatory review process, but it is anticipated to take effect with bills rendered on and after November 1, 2026.

Low-income Assistance Program: Case No. 26-1756-TF

On September 1, 2026, VGS filed a request with the Commission for a decrease in the Low-income assistance program fee ("AP Fee") of 9.39%. The Commission-approved program requires VGS to maintain a balance between \$300,000 and \$500,000. Because the balance is currently above the \$500,000 threshold, VGS proposes to decrease the fee. The effective date of this change is dependent on the regulatory review process, but it is anticipated to take effect with bills rendered on and after November 1, 2026.

Pending Commission approval of the Purchased Gas Adjustment and Low-income Assistance Program request, the overall rate changes across all firm customers is a decrease of 1.47% which is comprised of a 6.0% decrease in the Natural Gas Charge portion of your bill, a 9.39% decrease in the AP Fee, and a 0.61% increase in the Daily Access and Distribution Charges. With these changes, a typical residential customer will pay about \$1,726.67 a year for natural gas which is a decrease of about \$21.73/year or approximately \$1.81/month.

As we work toward maintaining our core values of safety, climate, customers, and culture, we are committed to keeping our rates low and stable for current and future customers. Pending regulatory approval of the Purchased Gas Adjustment and AP Fee proposals, rates will be adjusted as follows:

Residential

Rate Components	Current Rates	Proposed Rates Effective November 2026
Daily Access Charge (per day)	\$1.0237	\$1.0299
Natural Gas Charge (per ccf)*	\$0.4964	\$0.4665
Distribution Charge (per ccf)	\$0.8735	\$0.8788
EEU Charge (per ccf)	\$0.0642	\$0.0642
Assistance Program Fee (per month)	\$0.43	\$0.39
Blended RNG Adder (per CCF) [†]	\$1.8006	\$1.8304
Locally Sourced RNG Adder (per CCF) [†]	\$1.9838	\$2.2295

General Service Low Usage, Low Load Factor – Rate G1

Rate Components	Current Rates	Proposed Rates Effective November 2026
Daily Access Charge (per day)	\$1.6966	\$1.7069
Natural Gas Charge (per ccf)*	\$0.5771	\$0.5423
Distribution Charge (per ccf)	\$0.6797	\$0.6838
EEU Charge (per ccf)	\$0.0607	\$0.0607
Assistance Program Fee (per meter, per bill)	\$0.63	\$0.57
Blended RNG Adder (per ccf) [†]	\$1.8006	\$1.8304
Locally Sourced RNG Adder (per ccf) [†]	\$1.9838	\$2.2295

General Service Low Usage, High Load Factor - Rate G2

Rate Components	Current Rates	Proposed Rates Effective November 2026
Daily Access Charge (per day)	\$1.6966	\$1.7069
Natural Gas Charge (per ccf)*	\$0.4261	\$0.4004
Distribution Charge (per ccf)	\$0.5656	\$0.5691
EEU Charge (per ccf)	\$0.0471	\$0.0471
Assistance Program Fee (per meter, per bill)	\$0.63	\$0.57
Blended RNG Adder (per ccf) [†]	\$1.8006	\$1.8304
Locally Sourced RNG Adder (per ccf) [†]	\$1.9838	\$2.2295

General Service High Usage, Low Load Factor - Rate G3

Rate Components	Current Rates	Proposed Rates Effective November 2026
Daily Access Charge (per day)	\$5.4132	\$5.4462
Natural Gas Charge (per ccf)*	\$0.5584	\$0.5247
Distribution Charge (per ccf)	\$0.5213	\$0.5245
EEU Charge (per ccf)	\$0.0473	\$0.0473
Assistance Program Fee (per meter, per bill)	\$4.15	\$3.76
Blended RNG Adder (per ccf) [†]	\$1.8006	\$1.8304
Locally Sourced RNG Adder (per ccf) [†]	\$1.9838	\$2.2295

General Service High Usage, High Load Factor - Rate G4

Rate Components	Current Rates	Proposed Rates Effective November 2026
Daily Access Charge (per day)	\$5.4132	\$5.4462
Natural Gas Charge (per ccf)*	\$0.4251	\$0.3995
Distribution Charge (per ccf)	\$0.4383	\$0.4410
EEU Charge (per ccf)	\$0.0365	\$0.0365
Assistance Program Fee (per meter, per bill)	\$5.80	\$5.26
Blended RNG Adder (per ccf) [†]	\$1.8006	\$1.8304
Locally Sourced RNG Adder (per ccf) [†]	\$1.9838	\$2.2295

* Proposed changes to the Natural Gas Charge and voluntary RNG Adders are filed with the Commission quarterly.

[†] This charge only applies to customers participating in the voluntary renewable natural gas program.

VGS has submitted its proposed Purchased Gas Adjustment and AP Fee via ePUC, the Commission's online case and document management system. Interested customers can view the filings at <https://epuc.vermont.gov/>. Customers are encouraged to provide comments to the Commission at any time. Comments regarding these filings may be submitted to the Commission via ePUC under Case No. 26-1733-TF (Purchased Gas Adjustment) and Case No. 26-1756-TF (Low-income assistance program).

Alternatively, the Commission accepts comments by mail at 112 State Street, Montpelier, VT 05620-2701, and by email at puc.clerk@vermont.gov. Please note the case number in your comments.

VGS has the following resources to help manage your bill:

Residential energy efficiency programs: See ideas for saving energy and a description of our programs.

Budget Billing: See Payment Plans to ensure a predictable monthly bill (no cold weather spikes).

Online Account Access & Bill Payment: Check your payments or pay your bill 24/7.

Financial Assistance: See Assistance Programs available to income qualified residential customers.

Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!

September 1, 2026