



IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 56,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont's clean energy future, we are committed to keeping those rates low for current and future customers. Thus, we want to let you know about proposed rate changes.

Purchased Gas Adjustment: Case No. 25-1909-TF

On August 27, 2025, VGS filed a request with the Commission for a decrease in the Natural Gas charge of 3.7%, which results in an overall firm rate decrease of 1.25%. The effective date of this change is dependent on the regulatory review process, but it is anticipated to take effect with bills rendered on and after November 1, 2025.

Overall Base Rate Increase: Case No. 25-1261-TF

On August 26, 2025 the Commission approved an overall rate increase of 6.67% to the Daily Access and Distribution Charges. The effective date for this change will be for bills rendered on or after November 1, 2025.

Pending the Commission approval of the Purchased Gas Adjustment, the overall rate change is an increase of 2.91% which is comprised of a 3.7% decrease in the Natural Gas Charge portion of your bill and a 6.67% increase in the Daily Access and Distribution Charges. With these changes, a typical residential customer will pay about \$1,770.42 a year for natural gas which is an increase of about \$56.40/year or approximately \$4.70/month.

Low-Income Assistance Program: Case No. 25-1954-TF

Finally, VGS has requested a decrease to the Low Income Assistance Program fee. The Commission approved program requires VGS to maintain a balance between \$300,000 and \$500,000. Because the balance is currently above the \$500,000 threshold, VGS proposes to decrease the fee.

As we work toward maintaining our core values of safety, climate, customers, and culture, we are committed to keeping our rates low and stable for current and future customers. Pending regulatory approval of the Purchased Gas Adjustment, rates will be adjusted as follows:

Residential

Rate Components	Current Rates	Proposed Rates Effective November 2025
Daily Access Charge (per day)	\$0.9597	\$1.0237
Natural Gas Charge (per ccf)*	\$0.5413	\$0.5213
Distribution Charge (per ccf)	\$0.8189	\$0.8735
EEU Charge (per ccf)	\$0.0598	\$0.0598
Assistance Program Fee (per month)	\$0.64	\$0.43
Blended RNG Adder (per CCF) [†]	\$1.6499	\$1.6546
Locally Sourced RNG Adder (per CCF) [†]	\$1.5505	\$1.5734

General Service Low Usage, Low Load Factor – Rate G1

Rate Components	Current Rates	Proposed Rates Effective November 2025
Daily Access Charge (per day)	\$1.5905	\$1.6966
Natural Gas Charge (per ccf)*	\$0.6292	\$0.6060
Distribution Charge (per ccf)	\$0.6372	\$0.6797
EEU Charge (per ccf)	\$0.0565	\$0.0565
Assistance Program Fee (per meter, per bill)	\$0.92	\$0.63
Blended RNG Adder (per ccf) [†]	\$1.6499	\$1.6546
Locally Sourced RNG Adder (per ccf) [†]	\$1.5505	\$1.5734

General Service Low Usage, High Load Factor - Rate G2

Rate Components	Current Rates	Proposed Rates Effective November 2025
Daily Access Charge (per day)	\$1.5905	\$1.6966
Natural Gas Charge (per ccf)*	\$0.4647	\$0.4475
Distribution Charge (per ccf)	\$0.5302	\$0.5656
EEU Charge (per ccf)	\$0.0439	\$0.0439
Assistance Program Fee (per meter, per bill)	\$0.92	\$0.63
Blended RNG Adder (per ccf) [†]	\$1.6499	\$1.6546
Locally Sourced RNG Adder (per ccf) [†]	\$1.5505	\$1.5734

General Service High Usage, Low Load Factor - Rate G3

Rate Components	Current Rates	Proposed Rates Effective November 2025
Daily Access Charge (per day)	\$5.0747	\$5.4132
Natural Gas Charge (per ccf)*	\$0.6089	\$0.5864
Distribution Charge (per ccf)	\$0.4887	\$0.5213
EEU Charge (per ccf)	\$0.0441	\$0.0441
Assistance Program Fee (per meter, per bill)	\$6.10	\$4.15
Blended RNG Adder (per ccf) [†]	\$1.6499	\$1.6546
Locally Sourced RNG Adder (per ccf) [†]	\$1.5505	\$1.5734

General Service High Usage, High Load Factor - Rate G4

Rate Components	Current Rates	Proposed Rates Effective November 2025
Daily Access Charge (per day)	\$5.0747	\$5.4132
Natural Gas Charge (per ccf)*	\$0.4637	\$0.4465
Distribution Charge (per ccf)	\$0.4109	\$0.4383
EEU Charge (per ccf)	\$0.0340	\$0.0340
Assistance Program Fee (per meter, per bill)	\$8.53	\$5.80
Blended RNG Adder (per ccf) [†]	\$1.6499	\$1.6546
Locally Sourced RNG Adder (per ccf) [†]	\$1.5505	\$1.5734

* Proposed changes to the Natural Gas Charge and voluntary RNG Adders are filed with the Commission quarterly.

[†] This charge only applies to customers participating in the voluntary renewable natural gas program.

VGS has submitted its proposed Purchased Gas Adjustment and Low Income Assistance Program via ePUC, the Commission's online case and document management system. Interested customers can view the filings at <https://epuc.vermont.gov/>. Customers are encouraged to provide comments to the Commission at any time. Comments regarding these filings may be submitted to the Commission via ePUC under Case No. 25-1909-TF (Purchased Gas Adjustment), and Case Number 25-1954-TF (Low Income Assistance Program).

Alternatively, the Commission accepts comments by mail at 112 State Street, Montpelier, VT 05620-2701, and by email at puc.clerk@vermont.gov. Please note the case number in your comments.

VGS has the following resources to help manage your bill:

Residential energy efficiency programs: See ideas for saving energy and a description of our programs.

Budget Billing: See Payment Plans to ensure a predictable monthly bill (no cold weather spikes).

Online Account Access & Bill Payment: Check your payments or pay your bill 24/7.

Financial Assistance: See Assistance Programs available to income qualified residential customers.

Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!

September 2, 2025