

Update on Energy Tariffs

In late January, you might have seen in the news that the United States announced plans to levy tariffs on Canadian imports, including a 10% levy on Canadian energy. Canada announced countermeasures of its own. Both countries agreed to hold off on imposing tariffs until March 4.

VGS gets nearly 100% of its natural gas supply from Canada. While a 10% tariff on Canadian energy would mean a direct rate impact on our customers, our teams are working to mitigate increases wherever possible. We are evaluating rate impacts and, as of the date of this newsletter, we are awaiting Federal guidance that will help us forecast changes in gas costs .

It is important to know that these tariffs are not expected to impact the flow of gas across the Canadian border into our system. Gas will continue to flow, and VGS will continue to deliver safe and reliable energy to keep customers warm.

We have been coordinating with our State and Federal partners to advocate on behalf of our customers. The timing and scope of tariffs could change. To keep you updated, we have created a resource page on our website where we'll share updates: vgsvt.com/tariff-update. You can also access the resource page by using your phone to scan the QR code to the right.



Heat Pumps from VGS

Whether you're interested in heat pumps for heating and cooling your home, or for heating your hot water, VGS offers several heat pump models to fit your energy goals. These systems have multiple benefits and in many cases are more efficient than fossil fuel combustion systems.



As with all VGS services, you can count on our team of experts to help you identify the best fit for your home, your budget, and your energy objectives. Our goal is to make the process user-friendly. And, thanks to flexible options to purchase or lease, you have options to buy, install, and service these systems through VGS.

Details and pricing on all of our heat pump offerings are available at <https://vgsvt.com/heatpumps/>. If you want to learn more, visit the URL above and select the link to complete the Equipment Interest Form.

Expansion Tank Prices

Our expansion tank package prices recently increased from \$125 to \$175 to accommodate a new Vermont state plumbing code requirement.

Code requirements from the state now require that all expansion tanks be installed with a specific supportive bracket to protect pipe integrity. VGS added these brackets to all expansion tank installs effective January 1, 2025.

We remain committed to providing safe equipment and services to our customers at the lowest prices possible, and we thank you for your understanding. If you have any questions, please contact us at (802) 863-4511 or customerservice@vermontgas.com.



Detecting and Reporting a Natural Gas Leak

Natural gas leaks pose serious risks including fire hazards. Early detection and prompt reporting are crucial to ensuring your safety and your neighbors' safety.

Detecting a Gas Leak: Natural gas is colorless and odorless, but it has a distinctive smell. The odor comes from a harmless substance that is injected into the gas to give it a distinctive rotten egg smell to help alert you. If you notice this odor in your home or workplace, it could indicate a leak. Other signs include a hissing or whistling sound near gas lines, dead vegetation around pipelines, or visible bubbles in standing water.

What to do if you detect a leak: If you suspect a gas leak, act immediately. Avoid using electrical devices, matches, or anything that could create a spark. Open windows and doors to allow ventilation, and evacuate the area. Do not attempt to locate the leak yourself.

Reporting a Gas Leak: Preventative Measures Once you are in a safe location, immediately call 911. You can also contact VGS at (800) 639-8081 to report a gas odor. Do not assume someone else will report the condition.

Preventative Measures: Regular maintenance of gas appliances and installing gas detectors can help prevent leaks and protect your home. By staying vigilant and acting quickly, you can minimize risks and keep your home safe. To learn more, visit <https://vgsvt.com/be-safe/report-leak/>.

QUESTIONS? GET IN TOUCH

(802) 863-4511
WWW.VGSVT.COM
CUSTOMERSERVICE@VERMONTGAS.COM