

WEATHERIZATION REPAYMENT ASSISTANCE PROGRAM

A. APPLICABILITY

This tariff enables Vermont Gas Systems, Inc. (“Company”) to assess the Vermont Housing Finance Agency (“Agency”) Weatherization Repayment Assistance Program (“WRAP” or the “Program”) Charge upon the monthly utility bills of WRAP Participants who have metered accounts with the Company. It also enables the Company to include the WRAP Charge on the energy statements of participating subsequent owners or renters of the metered account. The purpose of WRAP is to provide financing for acquisition and installation of Energy Improvements to Program Participants who have agreed to repay their obligation through an on-bill charge associated with their metered account over a set period of time.

WRAP is available to residential customers, including renters, in single- and multiple-dwelling structures up to four units, provided the multi-unit building has a single meter in the owner’s name. Participants must also meet other eligibility requirements under the Program. The billing services provided to the Agency under this tariff shall also be subject to that certain Distribution Utility Services Agreement by and between the Company and the Agency (the “Services Agreement”), which contains general contract provisions but does not alter the services or rates set forth in this tariff. In the event of any conflict or inconsistency between the terms of this tariff and the terms of the Services Agreement, the terms of this tariff shall control.

B. DEFINITIONS

1. “Energy Improvement” means any improvement eligible to receive WRAP financing.
2. “On-Bill Obligation,” also referred to as “OBO”, means the full amount of the costs advanced to acquire and install the Energy Improvement(s).
3. “Participant” means the utility account holder who is enrolled in WRAP, including all subsequent account holders who assume responsibility for any On-Bill Obligation.
4. “Utility Service Charges” means all charges on the utility bill other than the WRAP Charge.
5. “WRAP Charge” is a monthly charge intended to repay the On-Bill Obligation, including interest, and to reimburse the Company and the Agency for costs associated with the Program.

C. COMMENCEMENT AND NOTICE OF WRAP CHARGE

For Energy Improvement(s) financed by the Agency, the Company shall receive notice from the Agency that provides: (1) notice to the Company that an eligible customer will be participating in WRAP; (2) notice to the Company of the monthly WRAP Charge amount; and (3) the date until which the charge shall continue if paid on schedule. Unless and until instructed otherwise by the Agency, the Company shall use this information to bill the Participant. The placement of the WRAP Charge on a Participant’s utility bill will commence with the first available billing cycle following the Company’s receipt of the Agency’s notice.

D. BILLING

1. The monthly WRAP Charge will appear as a separate line item on the Participant's utility bill. The due date for payment will be the same as the due date for the Utility Service Charges.
2. Any payments made by a Participant will be first applied to the Utility Service Charges.
3. WRAP Charges are non-bypassable charges under Vermont's net-metering program (Rule 5.100) and cannot be paid by net-metering credits or any other credits reflected on a Participant's utility bill.
4. Prepayment in full of the On-Bill-Obligation is permitted under the Program. A Participant must make arrangements with the Agency for prepayment. Upon notice by the Agency to the Company of prepayment, the Company will remove the WRAP Charge from subsequent bills. No partial prepayment is permitted.
5. The Company will remit WRAP Charge payments made by the Participant to the Agency. Remittance shall be based on payments collected, not billed.
6. In the event a Participant fails to pay the WRAP Charge, but has paid all other amounts for which service can be disconnected pursuant to Vermont Public Utility Commission Rules, the Company will not issue any disconnection notice or otherwise tell the Participant that a delinquent loan balance may lead to disconnection of the Participant's electric service. The Agency and other entities that implement the Program shall not state or otherwise imply to a Participant that non-payment of the WRAP Charge will result in disconnection of utility service.

E. TRANSFERABILITY OF ON-BILL OBLIGATION TO PAY WRAP CHARGES

Any successive customer that receives service at a location where the Energy Improvement(s) are installed under WRAP shall become a Participant in the Program and shall be responsible for payment of the WRAP Charge from the point at which they have established service with the Company. Past due balances will not transfer to successive customers at a location. The Agency will inform the Company of the WRAP Charge amount and the date until which the charge shall continue if paid on schedule.

F. LIABILITY IN CONNECTION WITH THE ON-BILL OBLIGATION

The Company is not responsible for verifying the Agency's calculation of the OBO term or amount.

G. BILLING INQUIRIES OR DISPUTES

1. Participant inquiries concerning general billing and payment questions relating to the WRAP Charge should be directed to the Company.
2. Where the Participant disputes the Participant's obligations to pay or the amount of the WRAP Charge, the dispute shall be resolved between the Participant and the Agency. The Company will continue to include the WRAP Charge on the utility bill pending dispute resolution unless otherwise instructed by the Agency.

H. RULES AND RATES OF THE COMPANY

Except where noted above, all other rates and rules of the Company apply to customers participating in the WRAP.

I. COMPANY CHARGES TO THE AGENCY AND THE PARTICIPANT FOR BILLING SERVICES

The Company shall charge the Agency a \$75.00 one-time set-up fee for each Participant for whom the Company provides billing services. Payment must be received by the Company within 30 days of invoicing the Agency. The Company shall charge Participants a \$3.00 per month transaction fee, which will be included as part of the monthly WRAP Charge on the Participant's utility bill. The Company will use the monthly transaction fee to offset its costs associated with providing billing services.

J. TERM

Obligations for payment by Participants and obligations for fee payments by the Agency shall remain in effect until all On-Bill Obligations are paid in full.