

Weatherization Repayment Assistance

Unlock year-round comfort and savings through the Weatherization Repayment Assistance Program (WRAP). This program, available for VGS customers, provides a cost-effective way to complete energy-saving upgrades in your home. Through WRAP, you can finance essential improvements like insulation, air sealing, and ventilation systems with no large upfront costs. Instead, you can spread the cost over manageable monthly installments added to your gas bill for up to 15 years.

The benefits are immediate: lower monthly energy bills, reduced environmental impact, and improved year-round comfort. WRAP makes it easy to create a more energy-efficient home while staying within your budget. Explore eligibility and program details at <https://vgsvt.com/weatherization-repayment-assistance-program/>.



VGS Service Plans

Did you know VGS now offers heat pump service plans? Whether you heat with gas-fired equipment, electric heat pumps from VGS, or a hybrid system powered by gas and electricity, our licensed technicians are ready and able to service and repair your natural gas and heat pump equipment and appliances.



Please note, VGS does not service and repair heat pumps installed by outside vendors. However, we do service and repair all VGS-installed heat pump equipment, and we can service and repair your natural gas appliances even if you have purchased them from outside vendors.

At VGS, we know how important it is to keep your family comfortable, your home warm, and your water hot. A service plan provides peace of mind and can help you save time and money on unexpected repairs. For more information, please visit us at vgsvt.com, email us at customerservice@vermontgas.com or call us at (802) 863-4511.

Instant Rebates on Energy-Efficient Natural Gas Equipment

With the cold Vermont winter fast approaching, now is the perfect time to upgrade your home's heating system and keep your family warm while saving money. VGS is here to help by offering **instant rebates** on energy-efficient natural gas equipment—available right at the point of purchase—no more paperwork after installation! These rebates, which apply to efficient boilers, furnaces, and water heaters, are processed directly with the equipment distributor, reducing your upfront costs and making the installation process even easier.

Make sure to ask your contractor about VGS rebates when upgrading or installing new equipment. You can also combine these rebates with low-cost financing through Green Mountain Credit Union and up to **\$600 in federal tax credits** for qualifying high-efficiency equipment. Prepare for the cold and enjoy peace of mind knowing your home is equipped for the winter. Stay warm and save money with the switch to energy-efficient heating and hot water systems. <https://vgsvt.com/efficiency>



Winter Reminder: Clear Vents & Meters

This winter, you can do your part to keep your home heating system operating safely. Follow these tips to keep your gas meter and heating vents clear of snow and ice:

- Carefully remove large icicles hanging over your meter, piping and appliance vents.
- Use a broom—not a shovel—to clear snow from your meter, piping and vents. If your meter gets encased in ice, call VGS and we'll assist with ice removal.

For more meter and vent safety tips, visit <https://vgsvt.com/besafe/meter-vent-safety/>

Gas Appliance Safety

Cooler weather is on the way. We recommend an annual inspection of your appliances and heating system by a qualified contractor or VGS. Customers often ask questions about ways to monitor your appliances' health. If you see any of the following danger signs in your appliances or venting, call a qualified contractor immediately:

- Gas appliances not vented outdoors.
- Odor coming from appliance.
- Blocked, broken, rusted, disconnected, corroded or unsealed appliance piping.
- Gas burners in a garage installed less than 18" above the floor.
- Noisy appliances or appliances damaged by flooding.

QUESTIONS? GET IN TOUCH

(802) 863-4511

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