



## IMPORTANT NOTICE REGARDING UPCOMING RATE CHANGES

For over 50 years, VGS has maintained competitive and affordable rates for its 55,000+ customers. As we work to enhance our customer service and make investments in safety and Vermont’s clean energy future, we are committed to keeping those rates low for current and future customers. Thus, we want to let you know about upcoming and proposed rate changes.

**2025 Energy Efficiency Charge Rates: Case No. 24-1832-TF**

By Order dated November 1, 2024, the Vermont Public Utility Commission (“Commission”) approved an increase in the Energy Efficiency Charge (“EEC”). The EEC is used to fund the wide range of energy efficiency programs VGS offers its customers. Effective February 1, 2025, the EEC will increase by about 9.37%, which results in an overall firm rate increase of 0.28%.

**Purchased Gas Adjustment: Case No. 24-3474-TF**

On November 21, 2024, VGS filed a request with the Commission for an increase in the Natural Gas charge of 3.9%, which results in an overall firm rate increase of 1.30%. The effective date of this change is dependent on the regulatory review process, but it is anticipated to take effect with bills rendered on February 1, 2025.

Combined, the EEC and PGA changes result in an overall firm rate increase of 1.58%. With this change (if approved), a typical residential customer will pay about \$1,708.29 a year for natural gas, which is an increase of about \$24.26/year or approximately \$2.02/month.

As we work toward maintaining our core values of safety, climate, customers, and culture, we are committed to keeping our rates low and stable for current and future customers. Pending regulatory approval of the Purchased Gas Adjustment, rates will be adjusted as follows:

**Residential**

Rate Components	Current Rates	Proposed Purchased Gas Adjustment & Approved EEC Effective February 2025
Daily Access Charge (per day)	\$0.9597	\$0.9597
Natural Gas Charge (per ccf)*	\$0.5150	\$0.5353
Distribution Charge (per ccf)	\$0.8189	\$0.8189
EEU Charge (per ccf)	\$0.0547	\$0.0598
Assistance Program Fee (per month)	\$0.64	\$0.64
Blended RNG Adder (per CCF)†	\$1.5467	\$1.7061
Locally Sourced RNG Adder (per CCF)†	\$1.6165	\$1.6126

**General Service Low Usage, Low Load Factor – Rate G1**

Rate Components	Current Rates	Proposed Purchased Gas Adjustment & Approved EEC Effective February 2025
Daily Access Charge (per day)	\$1.5905	\$1.5905
Natural Gas Charge (per ccf)*	\$0.5985	\$0.6221
Distribution Charge (per ccf)	\$0.6372	\$0.6372
EEU Charge (per ccf)	\$0.0517	\$0.0565
Assistance Program Fee (per meter, per bill)	\$0.92	\$0.92
RNG Adder (per ccf)†	\$1.5467	\$1.7061
Locally Sourced RNG Adder (per ccf)†	\$1.6165	\$1.6126

**General Service Low Usage, High Load Factor - Rate G2**

Rate Components	Current Rates	Proposed Purchased Gas Adjustment & Approved EEC Effective February 2025
Daily Access Charge (per day)	\$1.5905	\$1.5905
Natural Gas Charge (per ccf)*	\$0.4421	\$0.4595
Distribution Charge (per ccf)	\$0.5302	\$0.5302
EEU Charge (per ccf)	\$0.0401	\$0.0439
Assistance Program Fee (per meter, per bill)	\$0.92	\$0.92
RNG Adder (per ccf)†	\$1.5467	\$1.7061
Locally Sourced RNG Adder (per ccf)†	\$1.6165	\$1.6126

**General Service High Usage, Low Load Factor - Rate G3**

Rate Components	Current Rates	Proposed Purchased Gas Adjustment & Approved EEC Effective February 2025
Daily Access Charge (per day)	\$5.0747	\$5.0747
Natural Gas Charge (per ccf)*	\$0.5792	\$0.6021
Distribution Charge (per ccf)	\$0.4887	\$0.4887
EEU Charge (per ccf)	\$0.0403	\$0.0441
Assistance Program Fee (per meter, per bill)	\$6.10	\$6.10
RNG Adder (per ccf)†	\$1.5467	\$1.7061
Locally Sourced RNG Adder (per ccf)†	\$1.6165	\$1.6126

**General Service High Usage, High Load Factor - Rate G4**

Rate Components	Current Rates	Proposed Purchased Gas Adjustment & Approved EEC Effective February 2025
Daily Access Charge (per day)	\$5.0747	\$5.0747
Natural Gas Charge (per ccf)*	\$0.4412	\$0.4585
Distribution Charge (per ccf)	\$0.4109	\$0.4109
EEU Charge (per ccf)	\$0.0311	\$0.0340
Assistance Program Fee (per meter, per bill)	\$8.53	\$8.53
RNG Adder (per ccf)†	\$1.5467	\$1.7061
Locally Sourced RNG Adder (per ccf)†	\$1.6165	\$1.6126

\* Proposed changes to the Natural Gas Charge and voluntary RNG Adders are filed with the Commission quarterly.

† This charge only applies to customers participating in the voluntary renewable natural gas program.

VGS has submitted its proposed Purchased Gas Adjustment via ePUC, the Commission's online case and document management system. Interested customers can view the filings at <https://epuc.vermont.gov/>. Customers are encouraged to provide comments to the Commission at any time. Comments regarding this filing may be submitted to the Commission via ePUC under Case No. 24-3474-TF (Purchased Gas Adjustment).

Alternatively, the Commission accepts comments by mail at 112 State Street, Montpelier, VT 05620-2701, and by email at [puc.clerk@vermont.gov](mailto:puc.clerk@vermont.gov). Please note the case number in your comments.

**VGS has the following resources to help manage your bill:**

**Residential energy efficiency programs:** See ideas for saving energy and a description of our programs.

**Budget Billing:** See Payment Plans to ensure a predictable monthly bill (no cold weather spikes).

**Online Account Access & Bill Payment:** Check your payments or pay your bill 24/7.

**Financial Assistance:** See Assistance Programs available to income qualified residential customers.

**Please call us at (802) 863-4511 if you have any questions or would like to learn more about these or other options, including renewable natural gas!**

November 21, 2024