

Stay Comfy with a Ductless Mini-Split Heat Pump, Now Available from VGS

In April, VGS launched a new program to install Ductless Mini-Split Heat Pumps. These heat pump systems can provide heating and cooling for an entire home or can be deployed in specific rooms. VGS’s team of expert technicians will work with customers to develop the right system for their home and budget.

“The heat pumps we’re installing are well-suited to all of Vermont’s seasons and our team of experts will help design a system to meet your energy goals,” said Neale Lunderville, President & CEO of VGS.



When you buy or lease heat pump equipment from VGS, you’re getting a whole lot more than just a great way to heat and cool your home or heat your hot water. You’ll get affordable lease and purchase options, a service team that is a phone call away, and an integrated approach to help you reliably keep your home comfortable all year long, while also cutting carbon.

Heat pumps draw warmth from the air, then amplify and transfer the heat to where it’s needed. These electric systems consist of an outdoor condenser unit and indoor air handler. VGS started installing heat pump technology in 2021, with the launch of Heat Pump Water Heaters. In 2023, VGS began offering customers Centrally Ducted Heat Pumps. Centrally ducted systems utilize a pre-existing furnace and ductwork. This allows the system to heat and cool your home where ductwork is present, which often covers the entire home.

Ductless Mini-Split Heat Pumps do not require ductwork and can be integrated with a hydronic boiler system. They can also be used as standalone heating and cooling systems. Depending on layout, a single unit may only be suited for heating and cooling an individual space within your home. Multiple Ductless Mini-Split Heat Pump units may be required to heat and cool the entirety of your home. As with all heating and cooling systems, heat pumps perform better in well-insulated and air-sealed homes.

VGS makes it easy for you by incorporating qualified utility rebates from Efficiency Vermont and your electric distribution utility into the sale and lease prices. Burlington Electric Department customers are entitled to an enhanced rebate. VGS also includes service plans in leases, so you get peace of mind along with an easy monthly payment.

Details about all of VGS’s heat pump offerings are available at <https://vgsvt.com/heatpumps/>. If you want to learn more, visit the url above and select the link to complete the Equipment Interest Form.

Are you Planning to Move?

If you're planning on moving, don't forget to contact VGS to close your account. If you're moving to another address that VGS serves, you can also contact us to transfer service.

Spring is a busy season for moves. Avoid the last-minute rush or the need to call by scanning this QR Code or visit vgsvt.com to submit an online request today.



Schedule Your Inspection

Spring is the perfect time to think ahead and prepare your home for next winter. It's important to ensure your heating system is regularly inspected so it will run efficiently and safely when you need it. VGS recommends scheduling an inspection now. This gives adequate lead time so our service technicians can identify and repair any leaks, inefficiencies, or worn-out components well ahead the next heating season.



Don't wait for the chill to set in; secure your appointment today by emailing customerservice@vermontgas.com or calling (802) 863-4511 and stay warm this winter with peace of mind.

Landscaping Around Your Gas Meter

Your gas meter is an important piece of equipment. As you begin spring landscaping chores, please do not place mulch, topsoil or rocks in contact with your meter. Be careful when mowing and report any damage. If your meter is located where large objects could collide with it, contact VGS about an appropriate barricade. Finally, during the Spring and Summer construction season, you may see our technicians and contractors outside surveying our system. If you have any questions about any of these topics, please call 802-863-4511.



Contact DigSafe Before you Start Spring and Summer Projects



If you plan to do any type of digging on your property, you or your contractor must contact Dig Safe™ at DigSafe.com or by calling 811 at least 48 hours prior to digging. This free service will help prevent damage to utility lines located around your property. Dig Safe will notify local utilities who will make sure these lines are marked. After marking, any work done within 18 inches of the marked lines should be done by hand. These steps will help keep you and your property safe.

QUESTIONS? GET IN TOUCH

(802) 863-4511

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